

Neils Lunceford Customer Reviews

"Well, I couldn't be more thrilled!"

"I have dealt with a dozen landscape companies, and end up firing them-- have had a pond put in, firepit, concrete patio, extensive berms and plantings, and I always get frustrated and end the project where I can because it is not coming out according to plan, vision, expectations, standards, etc. I have pretty specific examples of big companies doing things that are pretty stupid--like putting a concrete base in a pond instead of a liner--we ended up having to jackhammer that out cause it cracked—"

"We met, you outlined, and with minimal work and meetings on my part, there was a plan."

"You responded to my questions and concerns immediately, whether in person or by phone, but very often in person, and I was confident in the resolution."

"The work was done on a timely basis, when weather allowed and was not dragged out, but done from beginning to end and the crew out of our way as soon as possible!"

"The crew worked extremely hard, at all times on the job, and conscientiously and stopped to answer and satisfy my questions, even expressing delight in the project and its outcome, and parts of the property that they enjoyed!
I was confident leaving them when I was not in town—"

"There are surprises that are everywhere--look there is a new flagstone step there--what a good idea--there is a sprinkler head there--that is great--look at that tree--it didn't even appear anywhere before—"

"I am really pleased with the trees that were taken down and your recommendations--the property looks much cleaner and there are pleasant surprises with new little trees that appeared that I didn't know were there before."

"I can't believe the extra work that was done, like the mistletoe trees, and how well it was explained to me, then the neighboring homeowner, and then to the crew--explaining and educating as you showed the work to be done."

"I am extremely satisfied with the size and quality of the plantings-- the coordination of colors and putting in the colors I said are my favorites--fitting the plant to the environment's lighting, shade, conditions."

"The little river bed is great--and there's another little rock bed by the patio--it looks like it's always been there."

"The new area cleared and freshened up to grow grass--why didn't anyone think of that before!"

"The invisible dog fence is working and ready to go--if wires were cut they've been repaired!"

"The crew never did anything they thought I might question without asking me first."

"Your responsiveness when I had a question was amazing and unexpected-- the quality of customer care you don't find any more!"

"I am sure there is more and I am as ready to criticize as I am to praise--probably unfortunately more ready to criticize--you deserve a blue ribbon! Thanks for accomplishing what you did and making this a very pleasant experience!"

Diane and Larry Jensen

"On a very positive note, the guys on the team were just wonderful! Keith appears to not only be very pleasant but an encouraging boss as well. Mike and the other gentleman were equally nice and extremely proficient in their work. And, of course, you were always on top of requests and issues!"

"The repaired patio looks good. They did a really nice job of repairing a problematic area.

"We look forward to a continued relationship with you and your company."

Shirley Becker

"Just a quick note to let you know what a great job Nate (Nathan) and Mike did together on our landscaping addition. It turned out as I had envisioned. They were both very attentive, professional and very enjoyable to work with."

Marnie

"As you know, we've been pleased with almost of all the work, and all of the workers, that Neils Lunceford has done for/sent to us. But, I must say, Efrain stands out. He's a real ambassador for Neils Lunceford...personable, responsive, and an outstanding worker. He has a real sense of design and very high standards. Thanks to him, our berm looks wonderful!"

Vera

"Considering we did not have a drawing for this project, it turned out Exactly how I wanted!"

"I know I could have probably found someone to do the job cheaper but I also know I wouldn't receive the same quality of service and professionalism that I received from Tim and the crew. We are very pleased."

Maura Johnson

“Enter Shannon Hopkins. She was excellent. I told her what I needed and when I returned the last of June they were delivered to my home. I was more than pleased.”

“At delivery time I asked the two persons delivering about landscaping and they told me to just call about an estimate. I did, I then met Peter Alexander. He came up and did everything to make the estimate along with suggestions. Again I am very pleased with the end results. Thank you Shannon, Peter and Neils Lunceford, Inc.”

Sue Childers

“Vera and I want to commend Meg McMillan and Shabree Dukes for their excellent work on our fall garden clean-up. They were knowledgeable, helpful, and worked tirelessly on our project. We've had great experiences with Neils Lunceford staff over the last several years, and Meg and Shabree are just excellent.”

“We'd like to request them to assist us again in the spring.”

“Thank you,”

Michael Babnik and Vera Dawson